SPRING PPTA OPERATIONS COMMITTEE MEETING Tuesday April 25th 9:30AM-10:30AM

- I. Call to order
- II. Welcome and Introductions
- III. Approval of minutes from last meeting
- IV. Review of the Mission Statement Promotes the standards within the Commonwealth by coordinating efforts and best practices in order to meet the standards required by DOT and FTA regulations, and to plan, organize and conduct the Annual ROADEO.

V. Old Business

- A). Updated on developing regionalized CDL Academy and establishment of our own 3rd Party Testers.
 - 1. Is it feasible?
 - 2. Cost association Would other agencies be willing to pay?
 - 3. Locations and the next steps.

VI. New Business

- A). Approach to improving Rider Satisfaction.
 - 1. Wi-Fi who has it? Where is it available all lines (Fixed, Commuter, Para?
 - 2. On Time Performance what techniques are folks using to improve and monitor?
 - a. Employee Evaluations how often are they done?
- B). DOT Physicals and driver health issues.
- C). Summer Meeting and Roadeo 8/4 8/7 Williamsport
- C). Open discussion Agenda items?